Form Buster: Web-based request approval and tracking

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Paper/PDF Forms

- Registration
- Change of registration (Add/drop)
- Closed-class
- Pre-requisite waiver
- Studying at another institution
- Taking online courses
- https://www.fit.edu/registrar/forms-anddocuments/

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- Problems with graduation
 - "He said, she said"— "advisor said, student said"
- Procedures (since Fall 2018)
 - Paper/pdf registration (and add/drop) forms
 - Student coordinators put them in the students' online folders

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Other Forms

- Procedures (since Fall 2018)
 - Students go to student coordinators
 - Student coordinators start the forms
 - Forms are electronically routed for approvals
- Issues
 - Students don't know the progress/status of approvals

Can we improve further??

- Forms
 - Can be started by students/faculty/coordinators...
 - Can specify priority

- Faculty/heads/deans
 - Get notifications to approve
 - Can see a list of forms to be approved
 - Can add reasons for not approving
 - Can see previously approved forms for a student

- Students
 - Can see who has approved or not (progress tracking)
 - For forms that are not approved (progress tracking)
 - Get notifications
 - Can see reasons
 - Can see previously approved forms (records)

- Staff (destination of approved forms)
 - Add to action list (if they need to act) with priority
 - Get notifications

Updating forms

- Staff
 - Can create new forms
 - What information is needed
 - Names, dates , ... can be filled automatically
 - Who need to approve
 - Can update existing forms to another version
 - Can retire forms
 - Not needed anymore

Additional considerations

- User accounts and authentication in a separate module
 - Which can be replaced by TRACKS in the future